

Lower Capilano Community Survey



CELEBRATING NEIGHBOURHOODS.
BUILDING COMMUNITY.

2010

Results,
Priorities and
Gaps in
Services

The Lower Capilano Community Partnership Committee coordinated a Community Survey in the Spring/Summer of 2010 in order to gather information about the community's service needs as well as gaps in services, and barriers to participation. The following information provides a snapshot of what respondents had to say and provides the community with much needed information that can be used for planning purposes, and in indentifying the most pressing community needs.

Youth

1. Transportation to and from school & Rec centres

1. Currently there is no transportation to the local Secondary School (Carson Graham Secondary and/or Handsworth Secondary)
2. Kids used to travelling from Elementary Schools such as Norgate and Capilano Elementary find it difficult to make this transition
3. The closest Rec Centres is also very far away – William Griffin – too far for young people to travel to on foot safely

Top Services sought by youth (based on LCPC summer 2010 survey):

- | | |
|---|-----|
| 1. Meeting and gathering space | 68% |
| 2. Performance space | 21% |
| 3. Programs that use current technology | 73% |
| 4. AFFORDABLE programs (i.e. less than \$5) | 26% |

Top barriers to youth participating:

- | | |
|---|-----|
| 1. Lack of space | 69% |
| 2. Lack of transportation | 33% |
| 3. Unaware of resources/programs (no common space for advertising) | 57% |
| 4. Services not available | 12% |
| 5. Times do not work | 22% |

Seniors

In 2006, 20% of the population in Lower Capilano was over 60 (2006 Stats Canada). In 2010 it is expected 1 in 4 people will be 65+ years. This has a real effect on the kinds of services and supports available in the community of Lower Capilano since transportation will be an emerging issue.

1. Seniors need transportation to shopping, activities and services. The following is a quote from a respondent:

“Why not give us a real library like other communities have? I'd love grocery delivery. It is such a burden to bus to the grocery store (or walk) and I have to bus home, but I have to get off the bus on Marine Drive and walk all the way the my suite at Woodcroft. I have to put my groceries down so many times it makes me feel like crying. Sometimes I don't buy food I would like because it is too heavy to carry (like milk). I often go without food for a few days before I can gather the strength to go to the grocery store again.”

Top Services sought by Seniors (in priority sequence from Lower Capilano Survey 2010)

1. Health Services Nurses
2. Socializing – gathering space
3. Health& Recreation programs
4. Library
5. Shopping/Delivery

Top barriers to participating

1. Services not available
2. Lack of transportation
3. Unaware of resources/programs no common space for advertising)

Childcare

- The good news is that Norgate Community School has now set a precedent for delivering care for children ages 0-12 years on the same campus location.
- Afterschool programs offer opportunities to provide activity, recreation, and care to students at both schools.
- However, there is still a great demand for childcare in the area. The majority of programming is done for children 0-12 years (*See Attachment A, page 7*)
- People are worried that school enrolment is down and they are going to close schools in their neighbourhoods
- The following are a few quotes from survey respondents:
 - *“The school is the ONLY place in our neighbourhood we have to meet and if the registration continues to decline we will lose the only spot where families can see each other to connect”*
 - *“If Norgate school shuts down the community will lose a very important connection to the Squamish Nation culture that has been working together closely for many years”*

Top Services sought by parents (in priority sequence according to Reaching Families with Young Children Report)

1. Parenting education workshops
2. Single parent support groups
3. Recreation programs for children
4. Childminding
5. Canadian parenting programs

Top barriers* to participating

1. Services not available
2. Lack of space
3. Lack of transportation
4. Unaware of resources/programs
5. Need childcare

6. Times do not work

**Information gathered from Reaching Families with Young Children Highlights Report*

Lower Capilano

Community

Partnership

Committee:

Community Needs

Survey 2010

Isolated families

- Strong Start Programs and drop in groups are the most utilized and useful programs for helping strengthen outreach to parents to help them learn about supports and services (Reaching Families with Young Children Highlights Report)
- Lower Capilano is recognized as containing two of the three most vulnerable neighbourhoods in North Vancouver (according to 2001 & 2006 Statistics and EDI)

Top Services sought by parents (in priority sequence according to Reaching Families with Young Children Report)

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Top barriers* to participating (in priority sequence according to Reaching Families with Young Children Report)

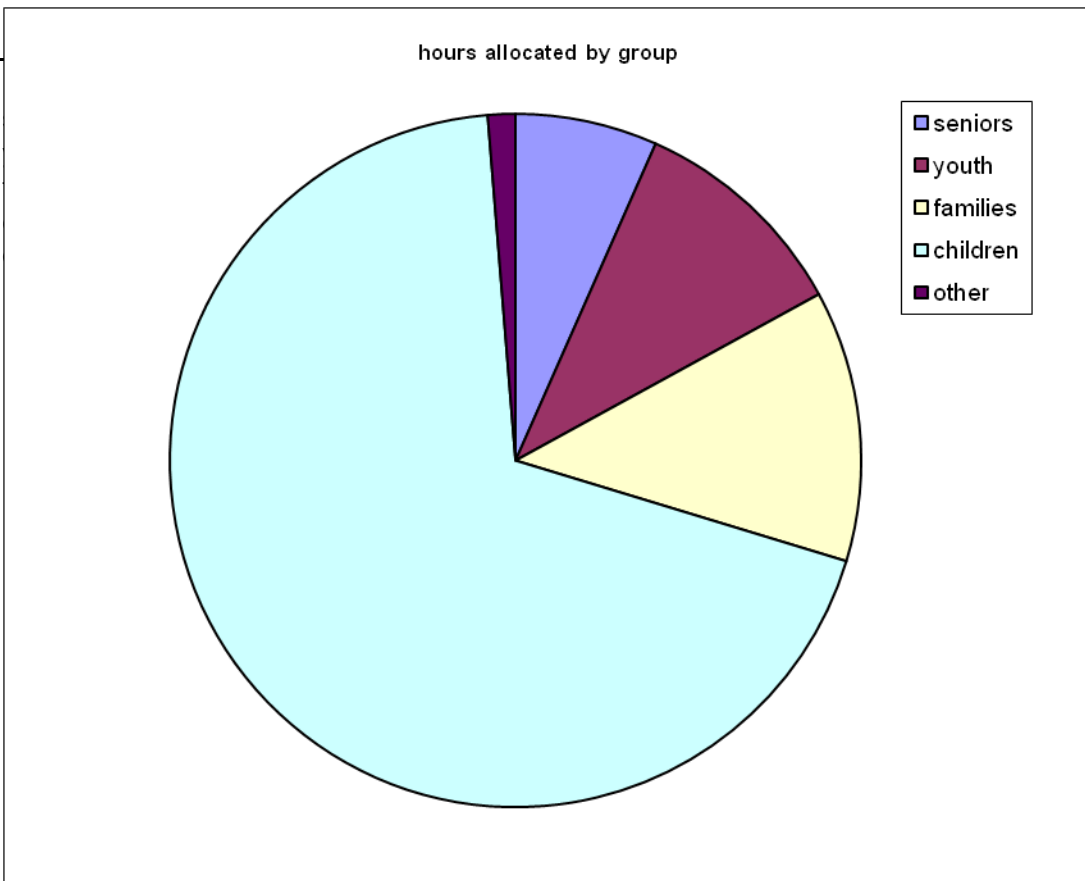
1. Services not available
2. Lack of space
3. Lack of transportation
4. Unaware of resources/programs (no common space for advertising)
5. Need childcare
6. Times do not work

**Information gathered from Reaching Families with Young Children Highlights Report)*

Grants

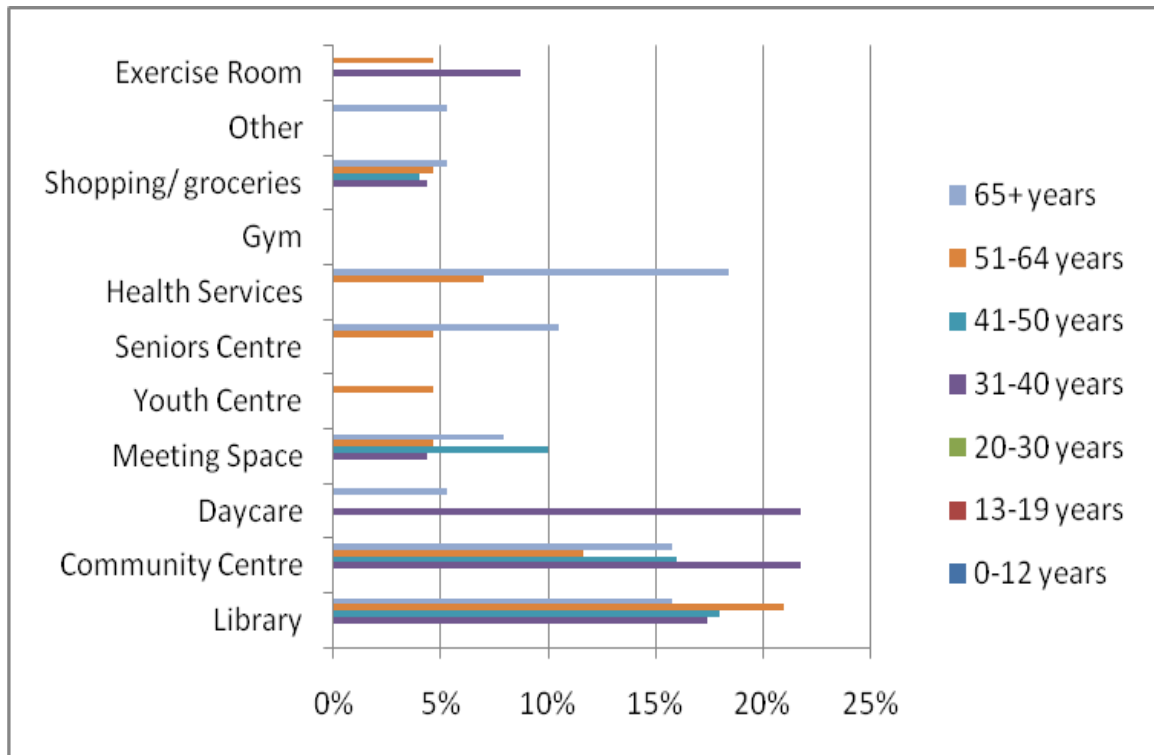
- Prioritized by the LCPC
- \$60,000/ year for 5 years for Lower Capilano specific programs and projects
- Translates into \$15-20,000 / year in community services grants
- Available to seniors programming, youth programming, isolated families
- LCPC work together to leverage funds from outside DNV

Table demonstrates hours of service provided to the various age groups as of 2008



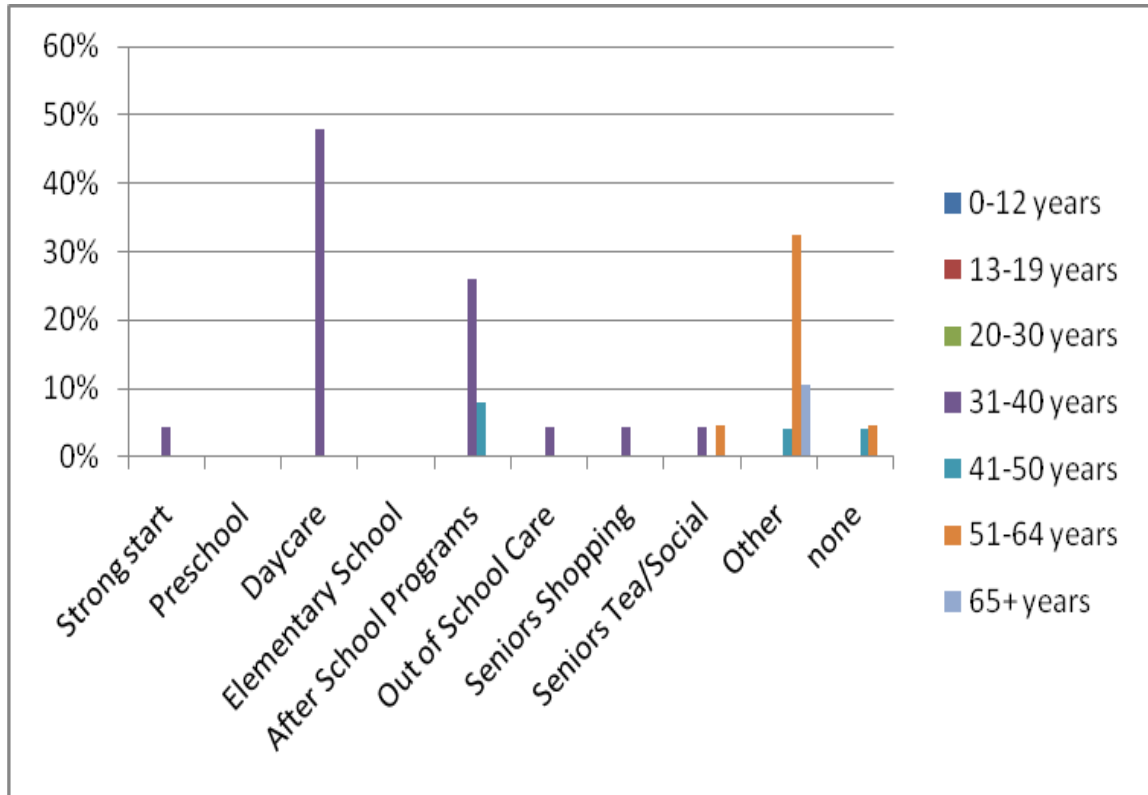
Taken from inventory in Jan-Feb 2008

Services Still Needed According to Age group.



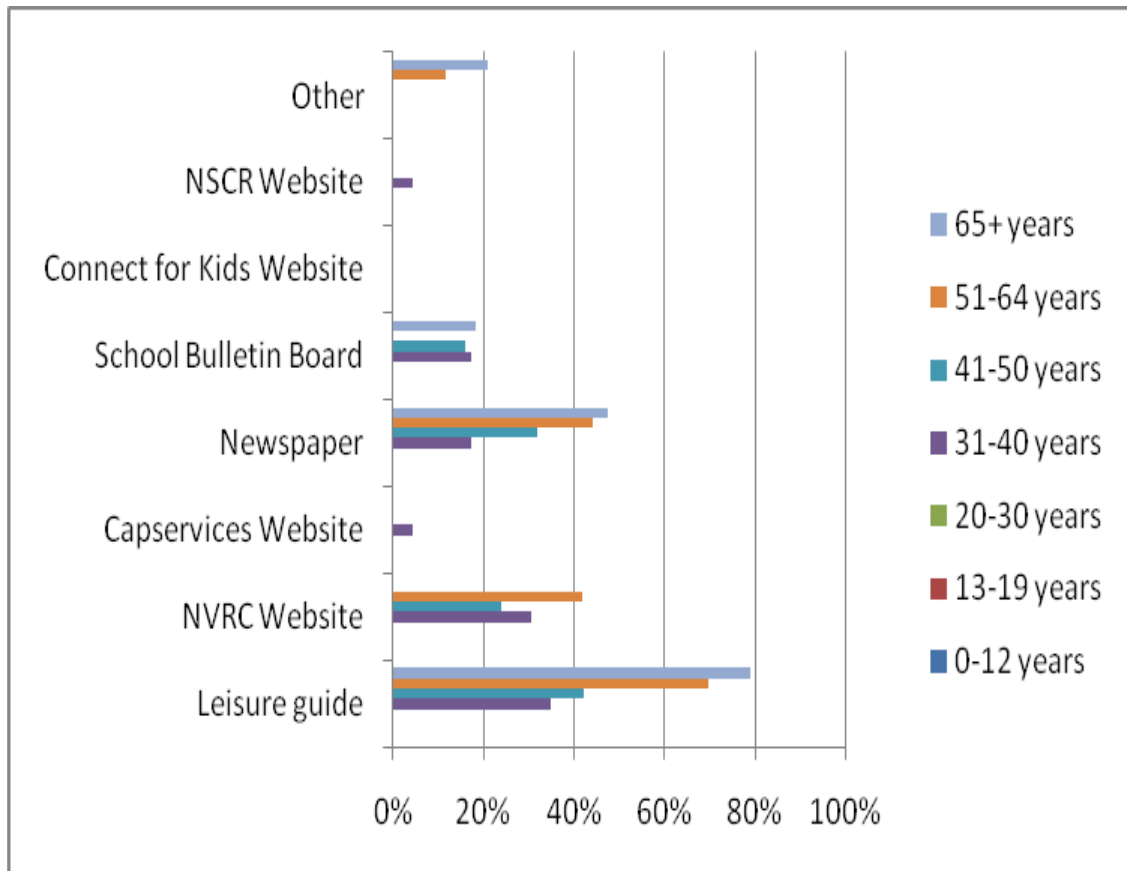
This graph has broken down the votes by age. It represents the percentage of voters by age and not overall percentage of population. Taken from LCPC survey results 2010

Services Used According to Age Groups.



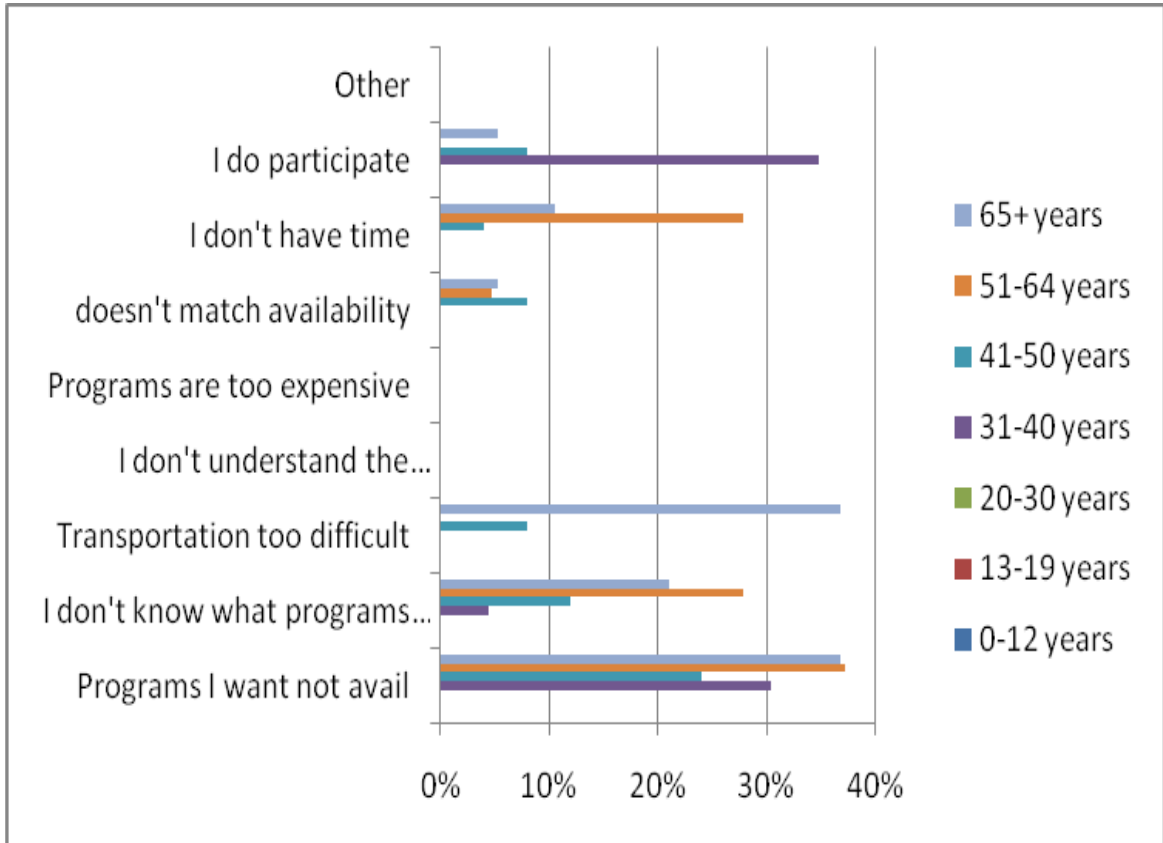
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Sources of Information



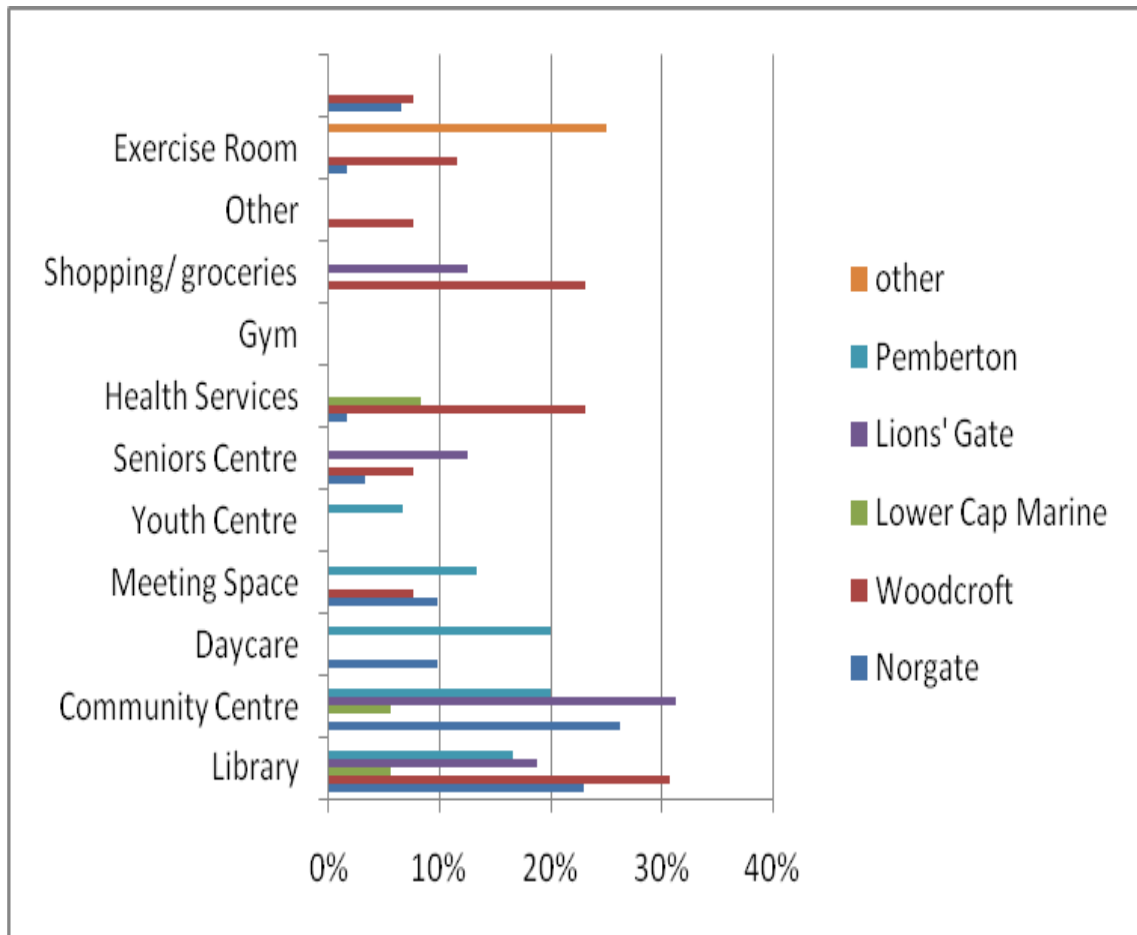
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Reasons for not participating



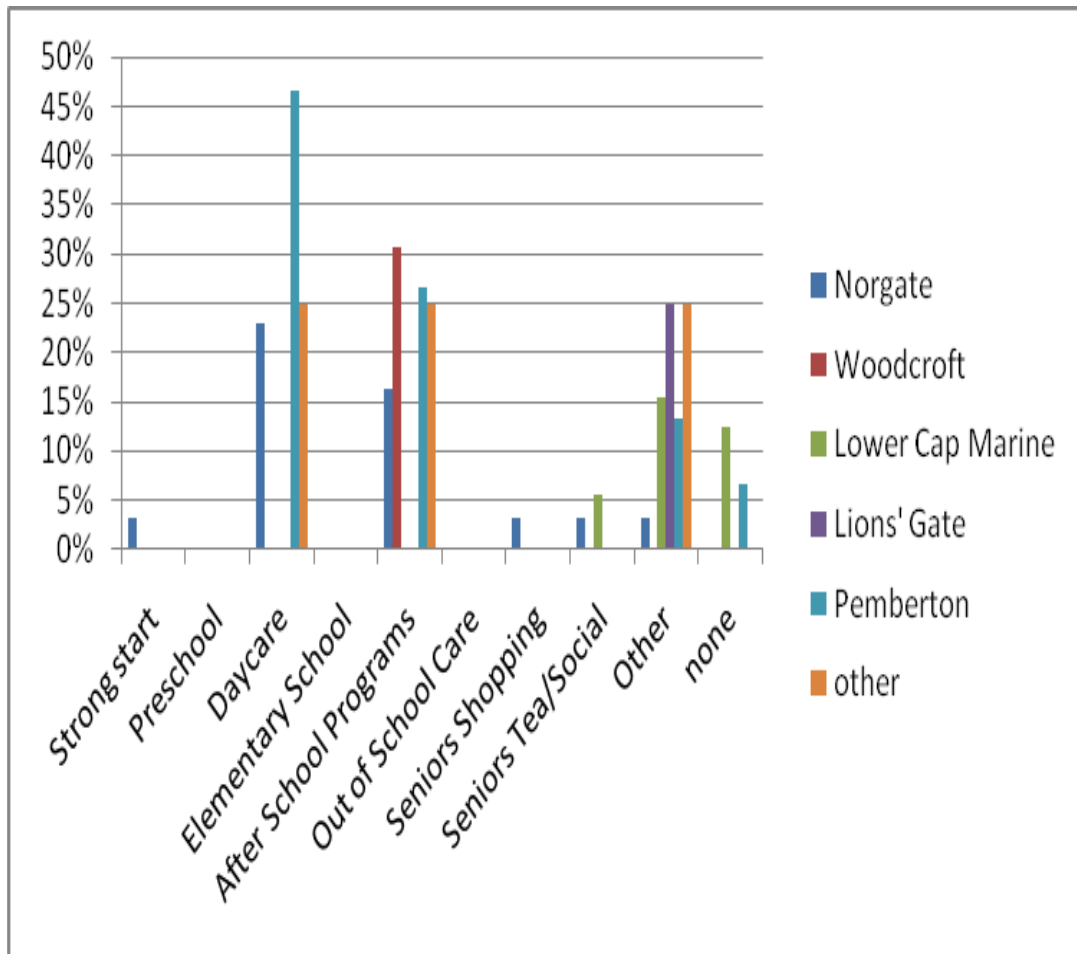
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Services Still Needed



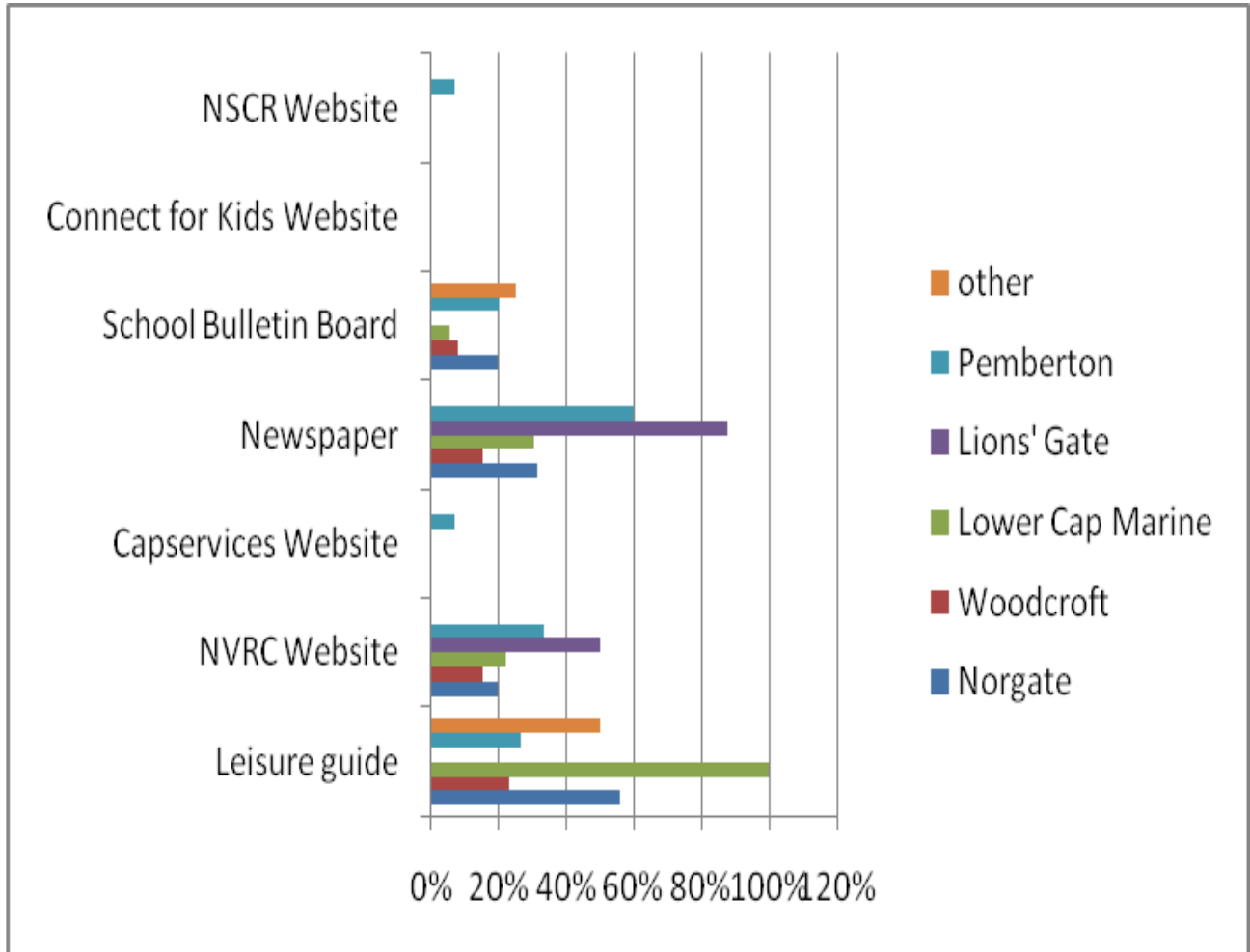
This graph has broken down the votes by age. It represents the percentage of voters by age and not overall percentage of population of neighbourhood. Taken from LCPC survey results 2010

Services used by neighbourhood



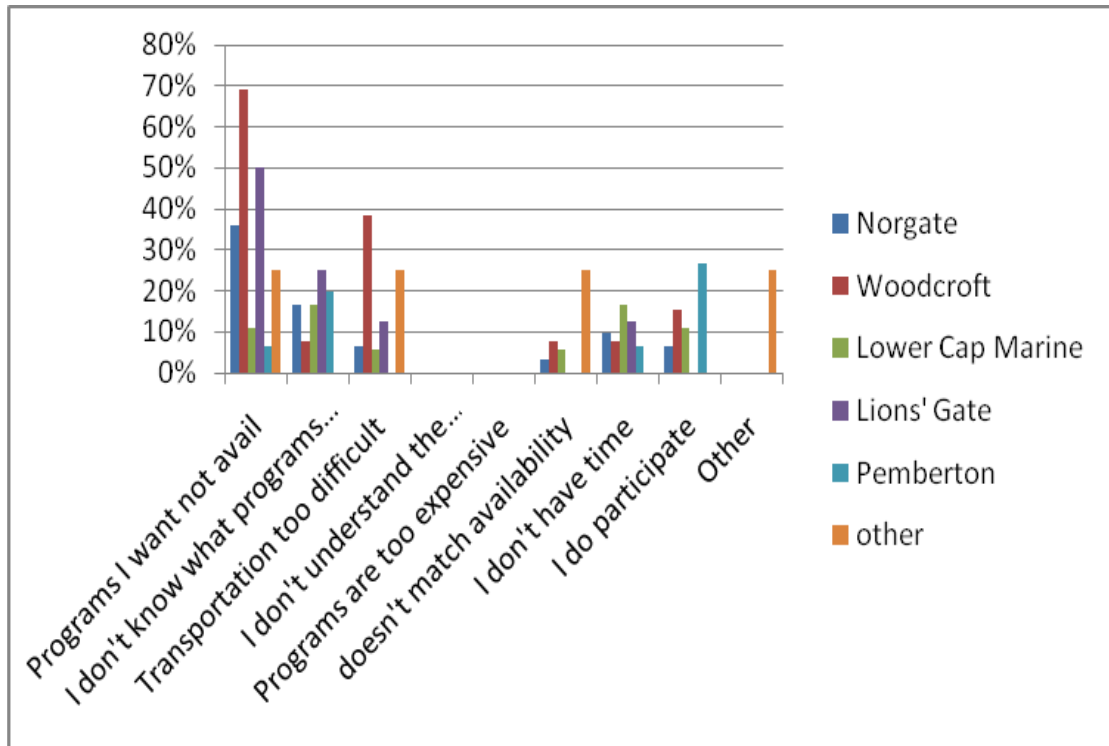
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Sources of information by Neighbourhood



This graph has broken down the votes by age. It represents the percentage of voters by age and not overall percentage of population of neighbourhood. Taken from LCPC survey results 2010

Reasons for not participating



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